



2009 Gas TCMF Survey Results

Gas TCMF

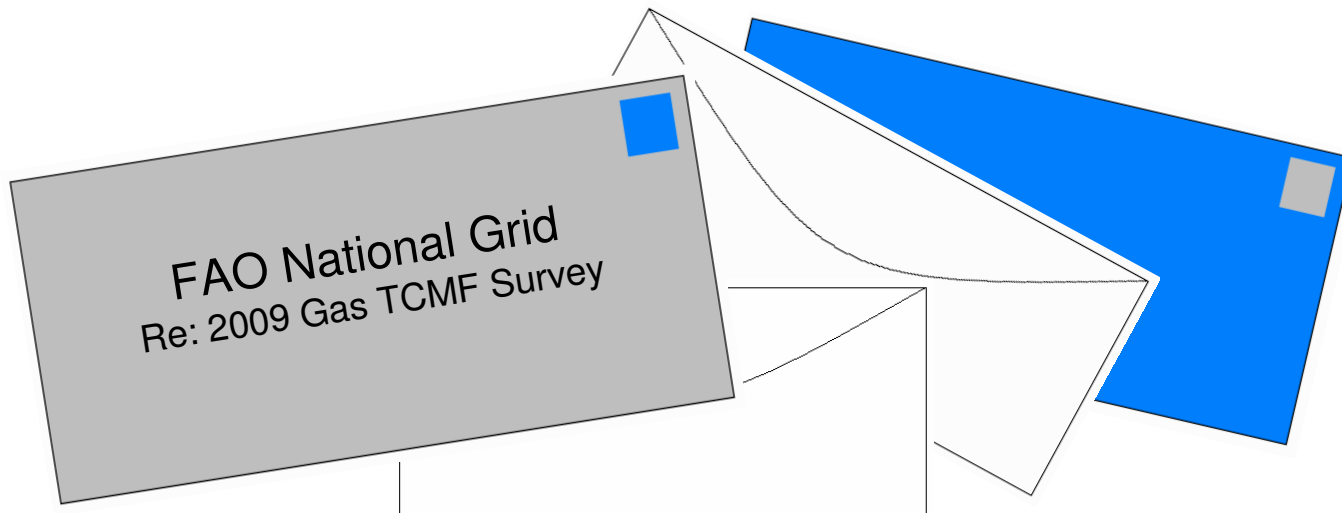
5th March 2009

nationalgrid

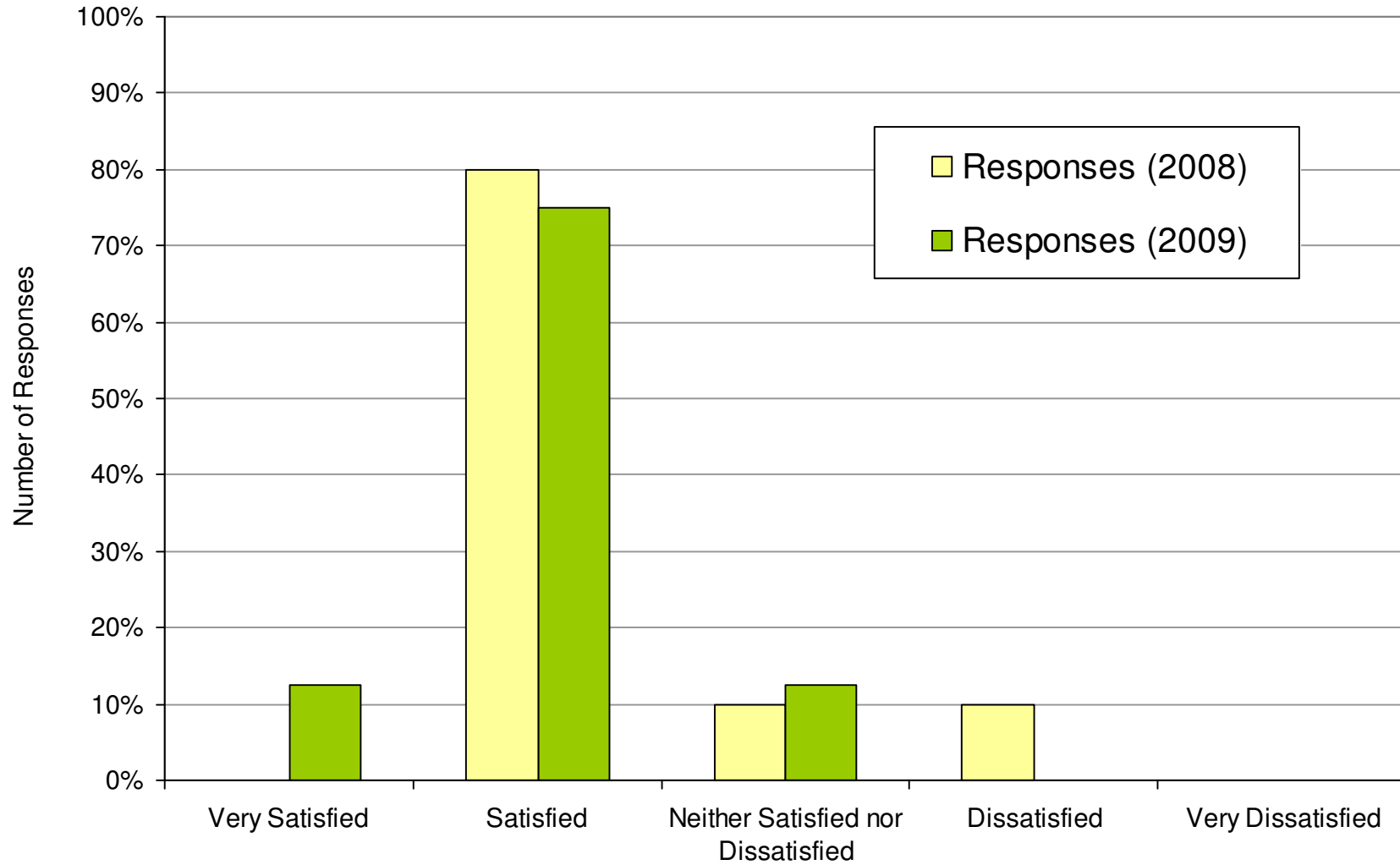
The power of action.™

Introduction

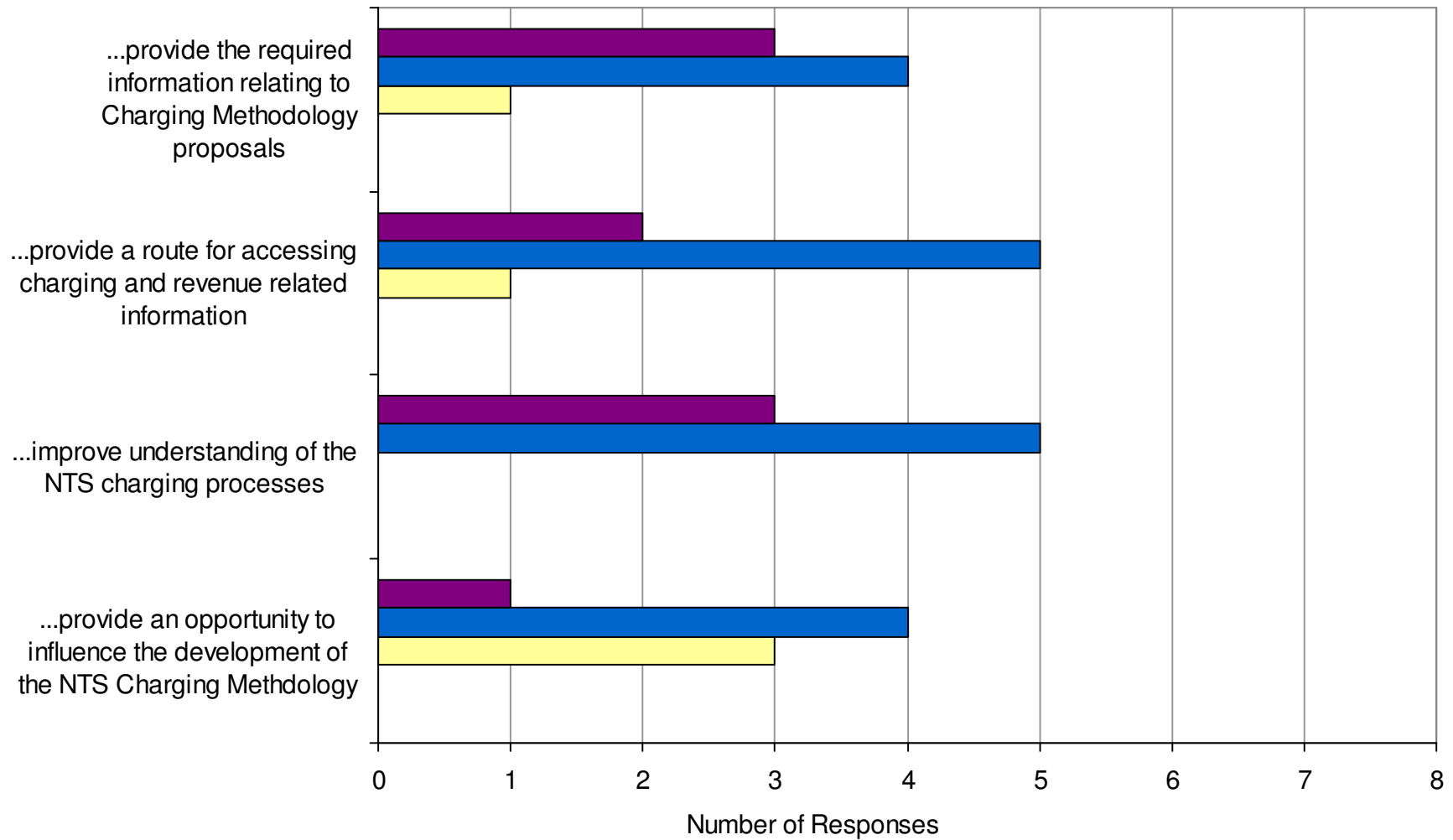
- ◆ This presentation covers the results of the 2009 Gas TCMF survey
- ◆ Responses were invited from Shippers and other interested parties from 16th January – 13th February
- ◆ We received 8 responses



Satisfaction with the Gas TCMF

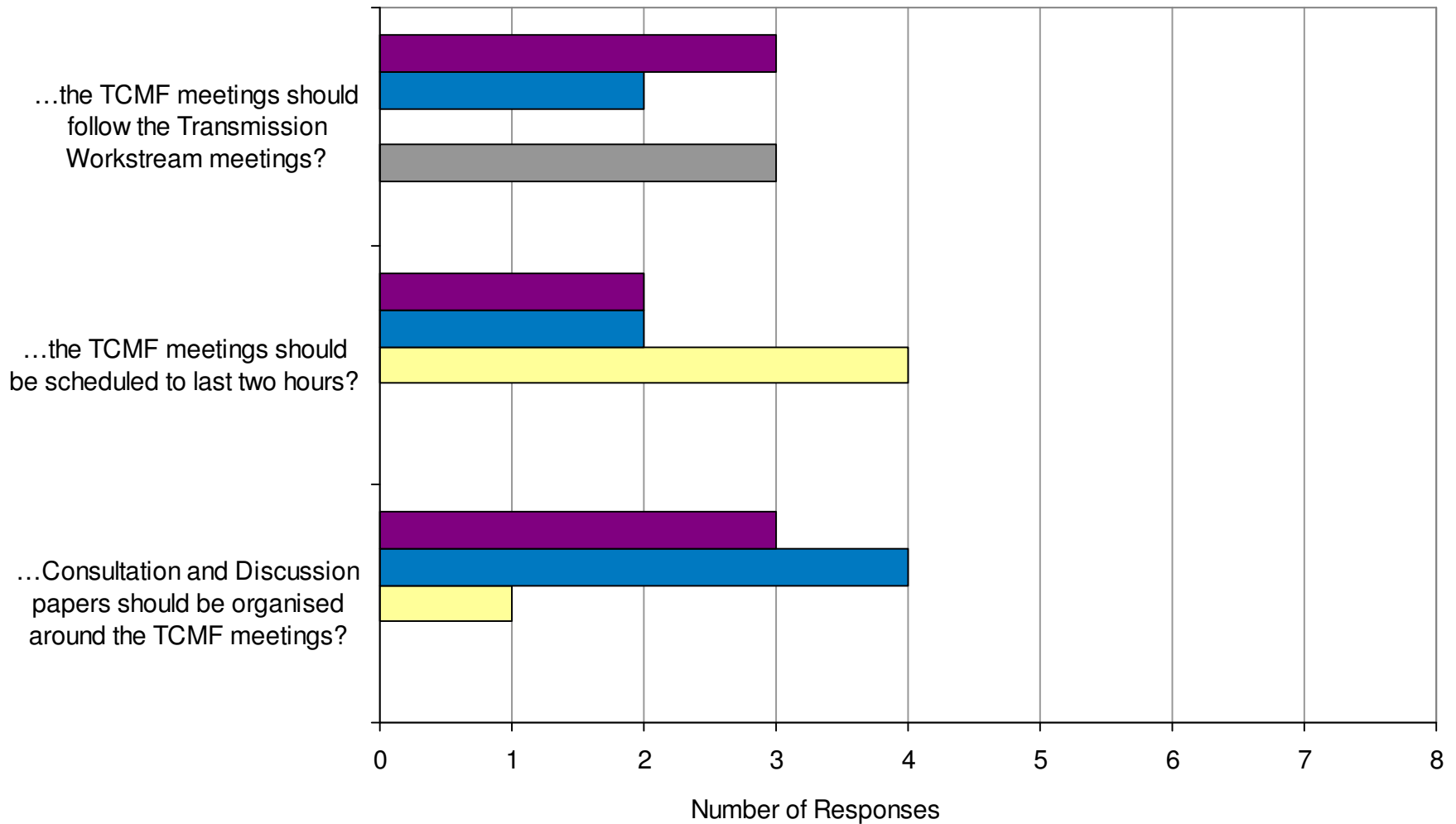


The Gas TCMF Meetings...



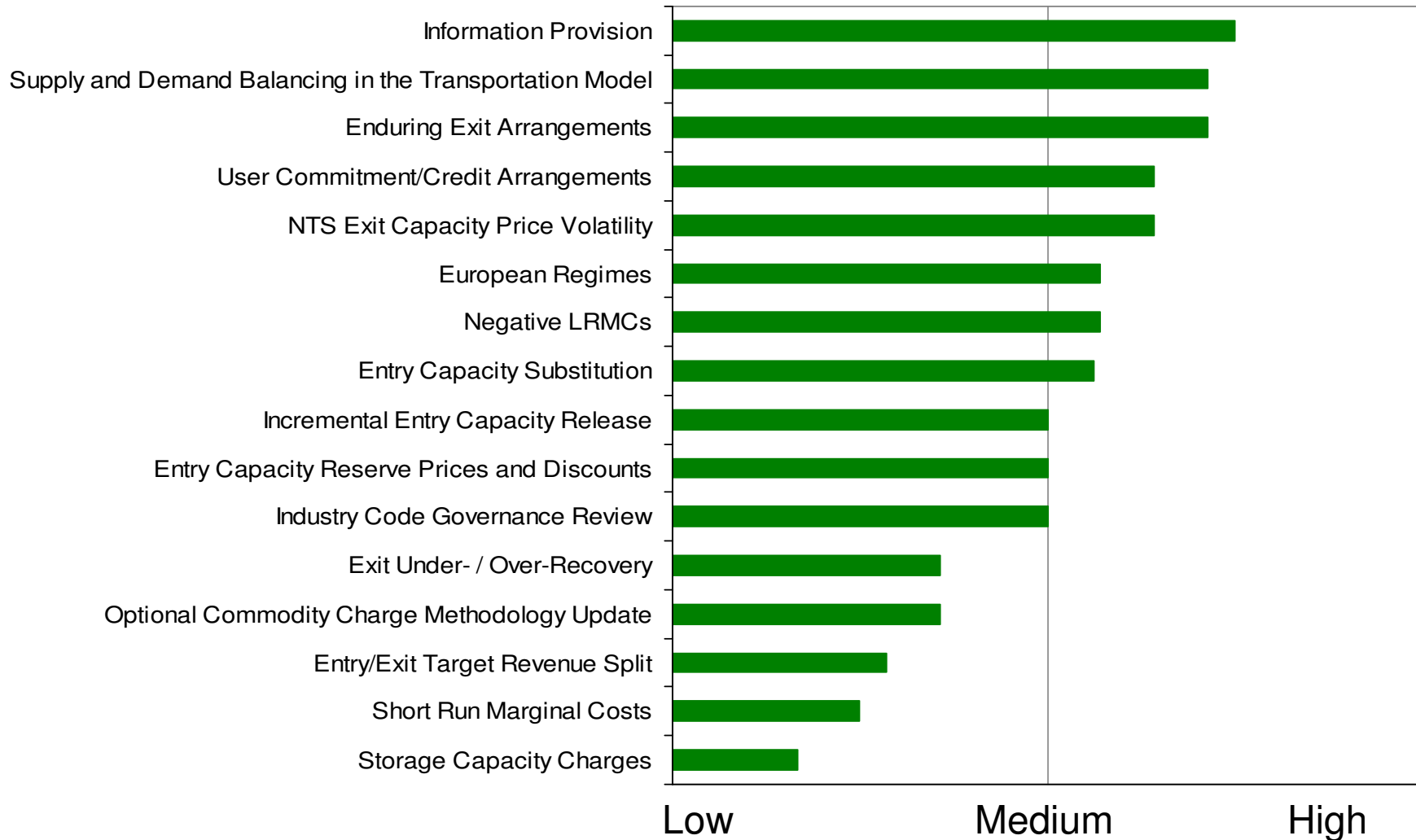
Strongly Disagree Disagree Neither Agree nor Disagree Agree Strongly Agree

The Gas TCMF Meetings (Continued)...



Strongly Disagree Disagree Neither Agree nor Disagree Agree Strongly Agree

2009 Gas TCMF Priority Work Areas



Average score of those who expressed a preference

Actions from the Previous (2008) Gas TCMF Survey

Meetings

- ◆ Meeting Invitations to include request for agenda items including questions/clarifications ***(not always included although a number of specific items have been requested and added)***
- ◆ Agendas to be published 5 working days before the meeting ✓
- ◆ More focussed/specific meetings e.g. Exit Reform, Transportation Model ✓

Information

- ◆ Standing agenda item to provide background information behind most recent charge notices ***(Superseded by charge setting report?)***
- ◆ More detail in charging methodology/proposals including licence references ✓

Website

- ◆ Review of website layout ✓ – consistency with Joint Office
- ◆ Presentation material to be published before meetings ✓
- ◆ Meeting Reports to be published 5 working days after meetings ✓

Consultation

- ◆ Early publication of draft consultation/discussion papers ✓
- ◆ Continue to organise consultations such that a Gas TCMF meeting falls within the consultation period ✓

Proposed 2009 Actions (to be agreed)

Meetings

- We will continue to schedule the TCMF meetings to follow the Transmission Workstream, however;
 - With industry support, we will consider organising separate development workshops to cover the larger topics
 - We will schedule a refreshment break after an hour and/or a later start time
 - We will continue to try and limit the number of items on the agenda to allow time for discussion in the two hours
 - We will be available for a Q&A session at the end of every meeting
 - Other suggestions?

Website

- For large documents, we will publish the main body of the document separately to the appendices to increase download speeds
- We will publish 0186 data on the Joint Office website alongside the GDNs' data for ease of access
- We will endeavour to publish consultation responses as soon as they are received
- We have now archived closed consultations and will continue to do so

Proposed 2009 Actions (to be agreed)

Handouts

- Would attendees be willing to bring their own copies of the handouts to minimise paper waste?
- We will print four slides on each page to increase ease of reading for late agenda items

Other

- With industry support we will hold another Transportation Model training session
- We will endeavour to publish the meeting minutes earlier
- We will provide a comparison with the Electricity regime when required



Appendix: Detailed 2009 Gas TCMF Survey Results

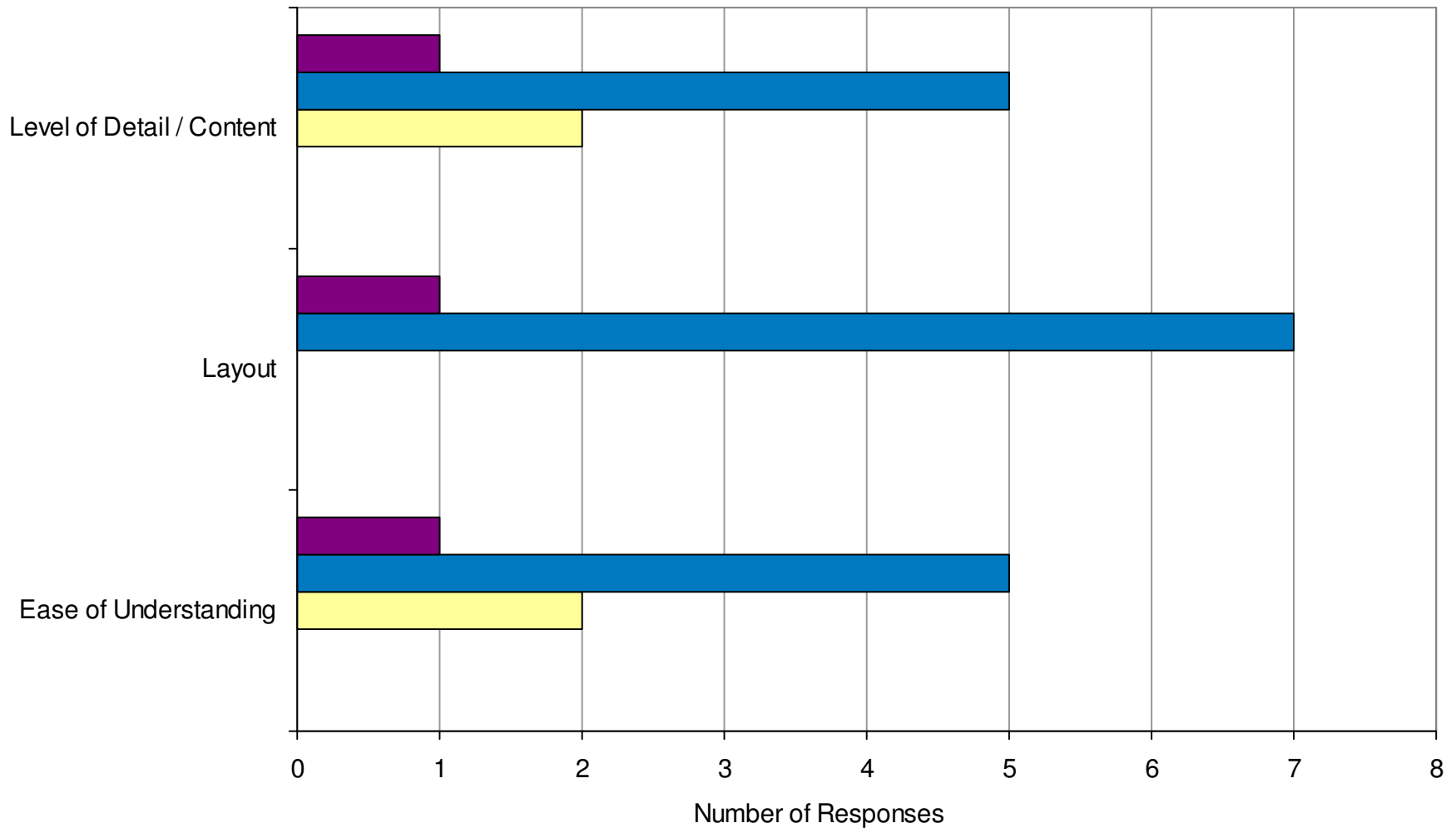
Gas TCMF

5th March 2009

nationalgrid

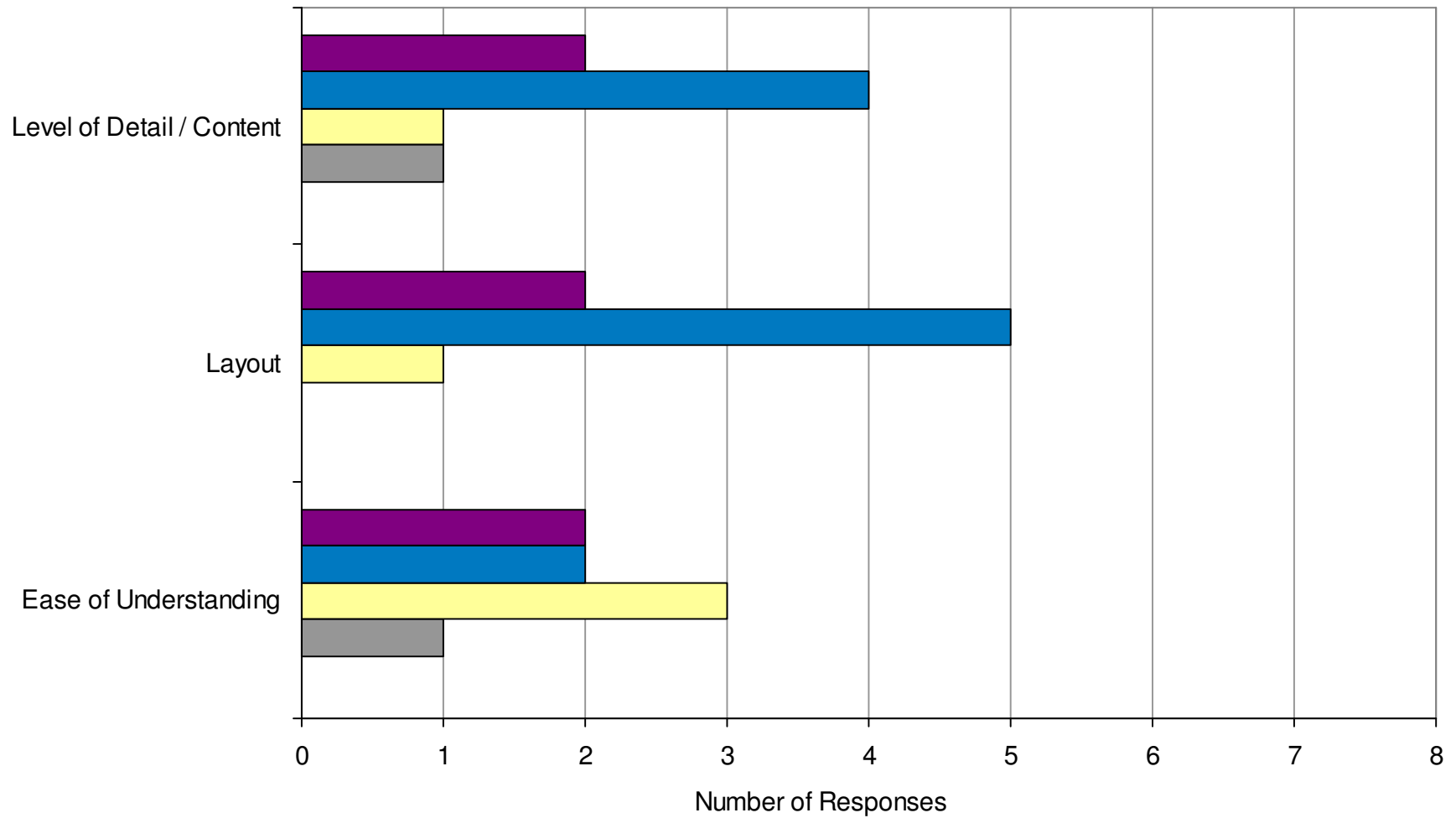
The power of action.™

Appendix: TCMF Material – Consultation Papers



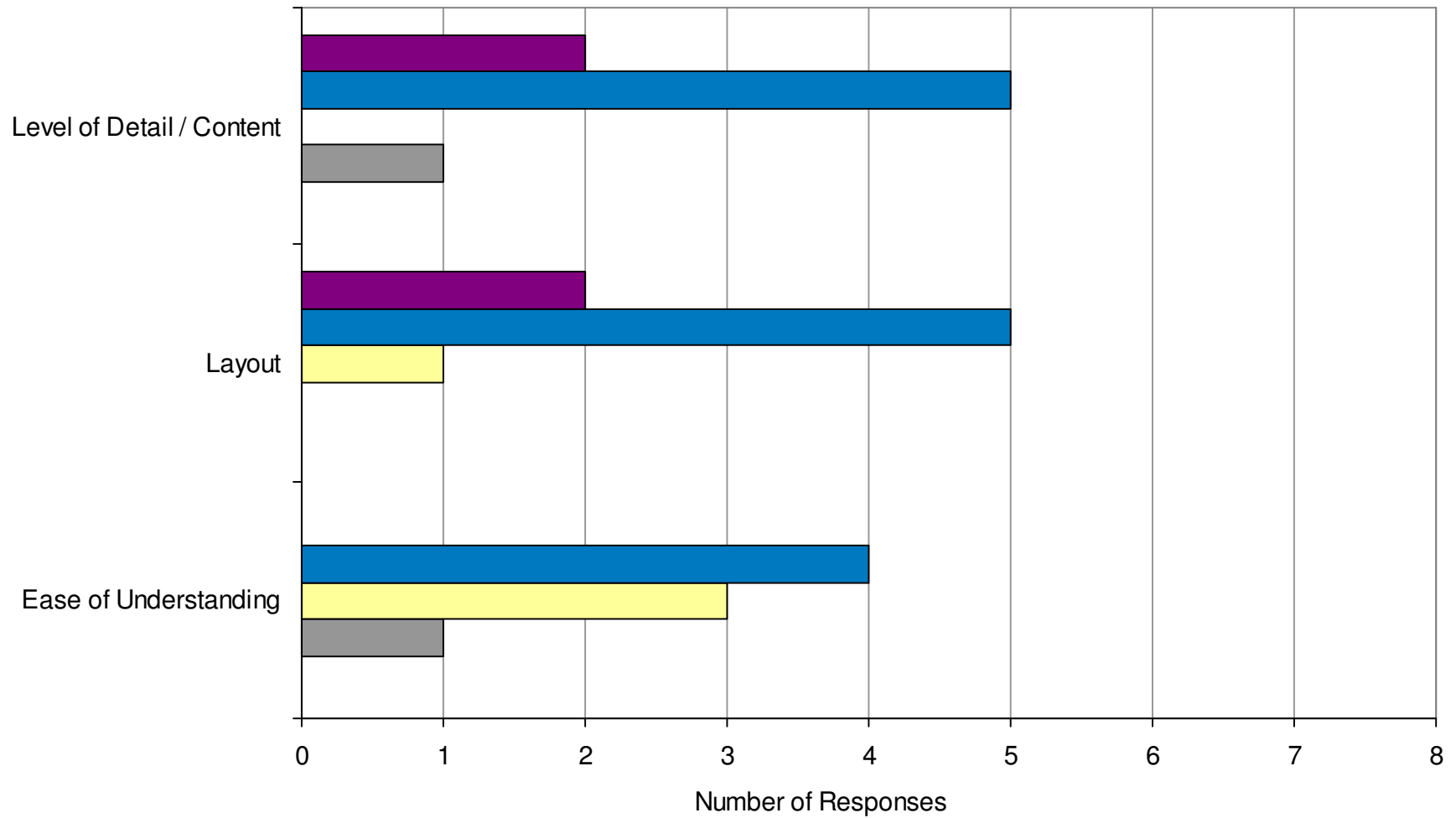
Very Dissatisfied Dissatisfied Neither Satisfied nor Dissatisfied Satisfied Very Satisfied

Appendix: TCMF Material – Meeting Handouts



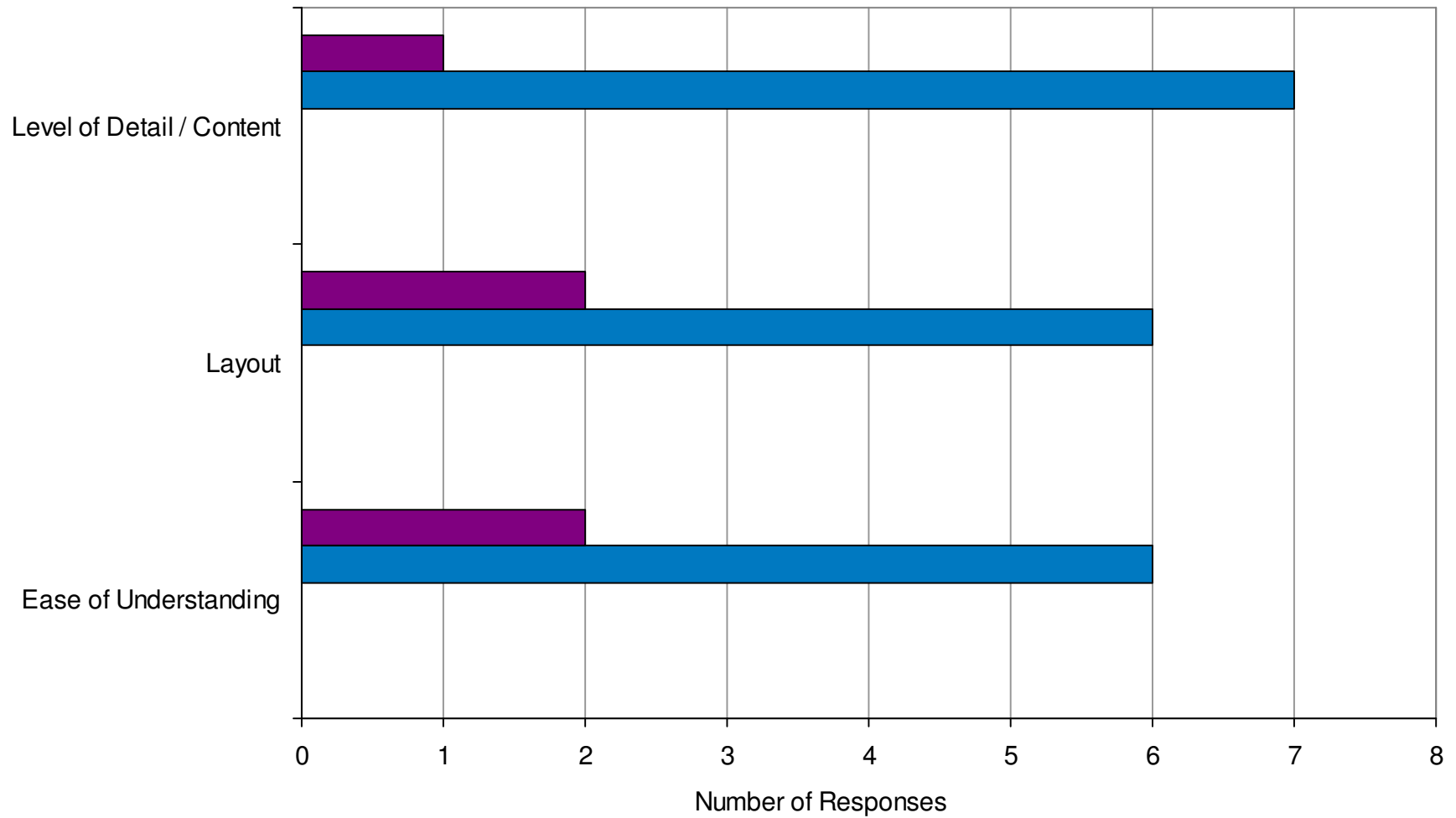
Very Dissatisfied Dissatisfied Neither Satisfied nor Dissatisfied Satisfied Very Satisfied

Appendix: TCMF Material – Meeting Presentations



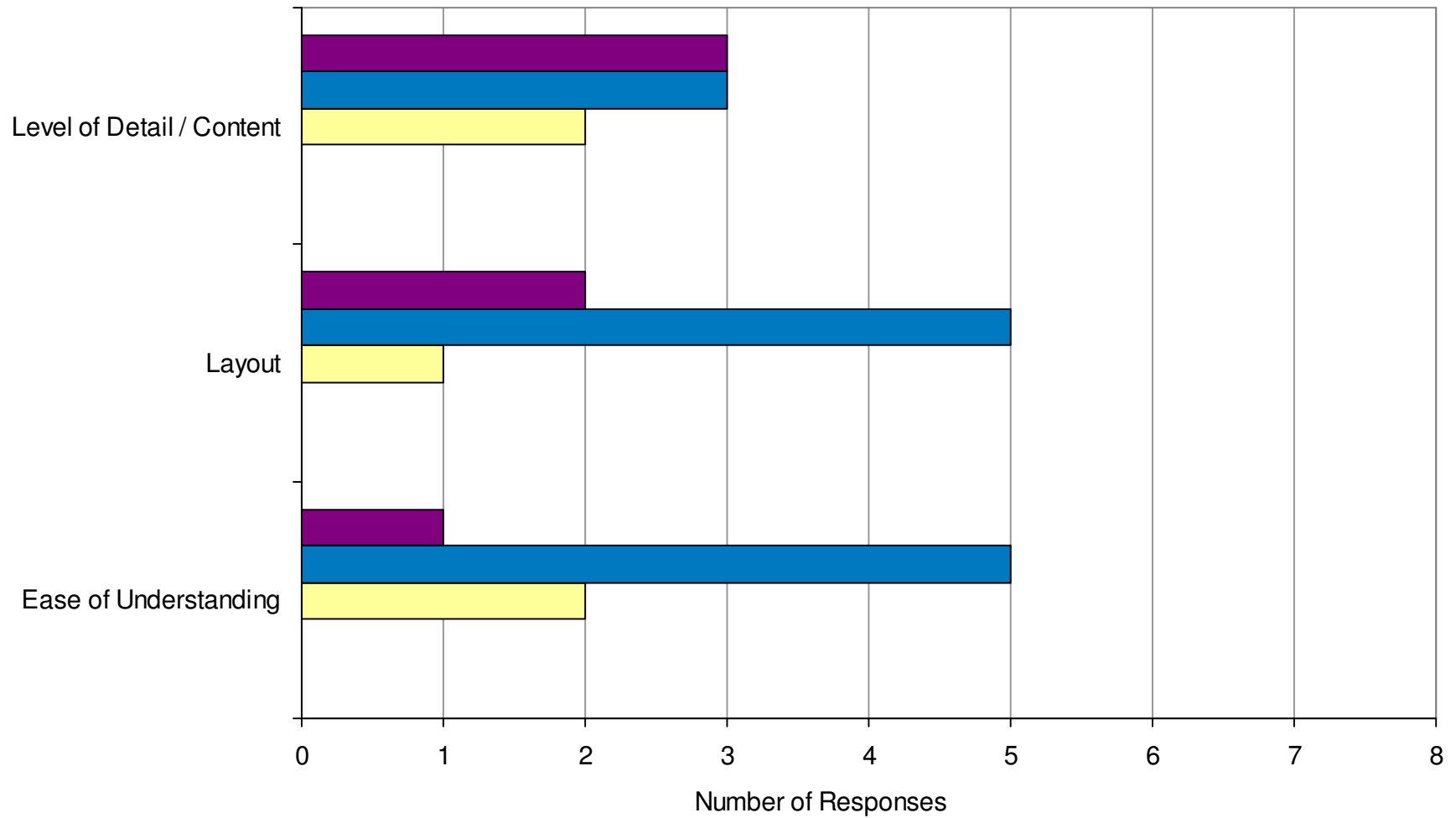
Very Dissatisfied Dissatisfied Neither Satisfied nor Dissatisfied Satisfied Very Satisfied

Appendix: TCMF Material – Meeting Minutes / Reports



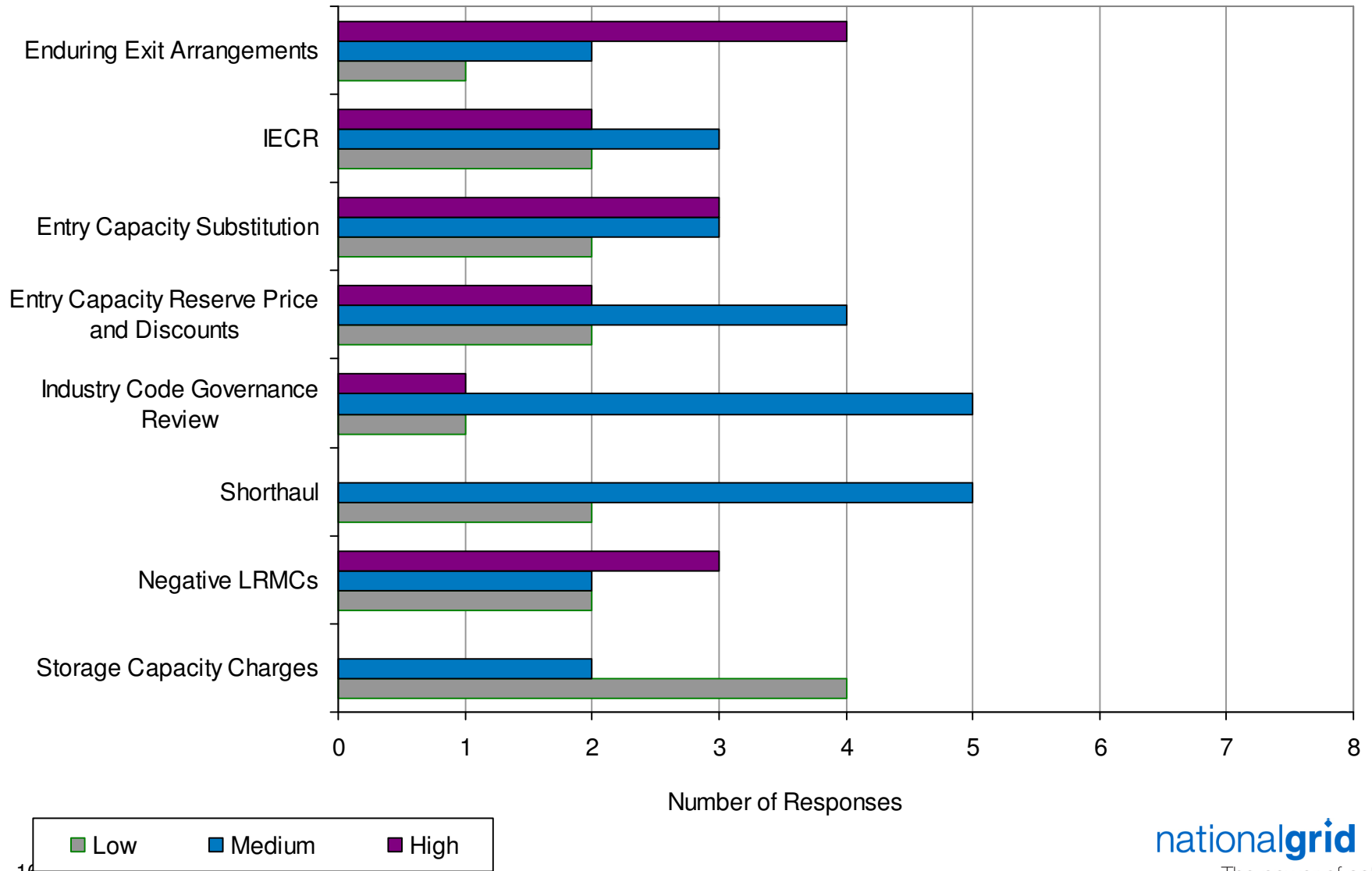
Very Dissatisfied Dissatisfied Neither Satisfied nor Dissatisfied Satisfied Very Satisfied

Appendix: TCMF Material – Website

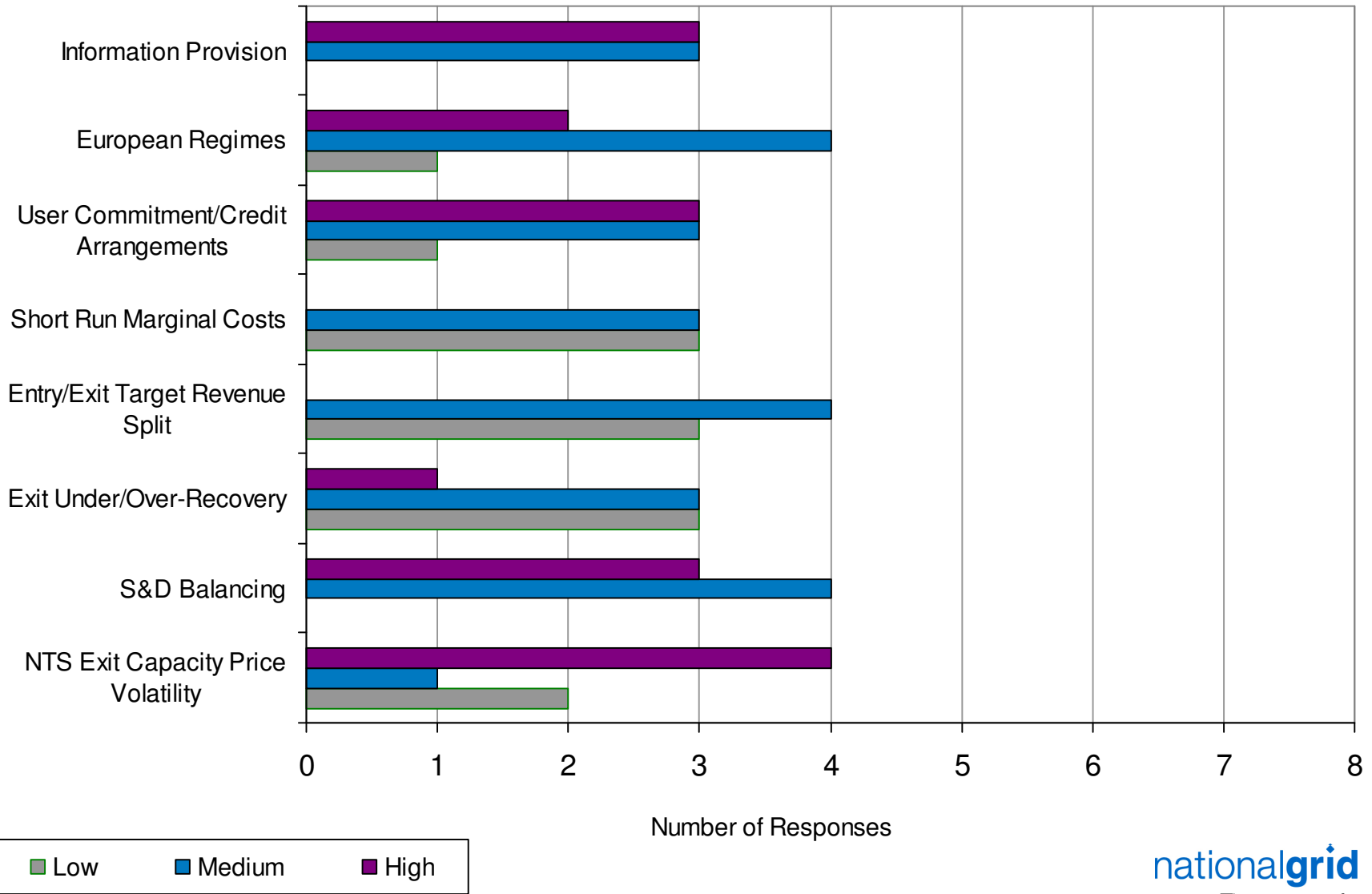


Very Dissatisfied Dissatisfied Neither Satisfied nor Dissatisfied Satisfied Very Satisfied

2009 Gas TCMF Priority Work Areas



2009 Gas TCMF Priority Work Areas continued



Satisfaction with the Gas TCMF

