

National Grid Gas Distribution**Stakeholder Advisory Panel June 2013****Mike Foster – Independent Chair****Chief Executive - Energy and Utility Alliance**

Mike has been the CEO for Energy and Utility Alliance (formerly SBGI) since October 2011. Previously, was Head of Communications at the international charity WaterAid. Prior to this Mike was MP for Worcester from 1997 to 2010, during that time holding various government posts, including minister for international development.

**Ann Marie Ward – Member****National Grid Gas, Customer Operations**

Ann Marie is Head of Customer Operations which comprises our Customer Centre, Resource Management, Dispatch and Data Assurance teams. Ann Marie is a Chartered Management Accountant and has a wealth of experience across National Grid's businesses. Her previous roles include VP - Corporate Audit NG USA, Head of Audit - Gas Distribution & Global IS and Group Financial Controls Manager, Ann Marie also undertook a secondment to Ernst & Young's Risk Advisory practice.

**Audrey Gallacher – Deputy Chair****Head of Consumer Futures**

Consumer Futures (previously Consumer Focus) is a statutory organisation that champions the interests of consumers across England, Wales, and Scotland and for post, Northern Ireland. Audrey's role covers the energy industry including both wholesale and retail market structure, working with companies to drive improvements in the service provided; this includes the treatment of consumers, especially vulnerable consumers. Audrey was previously Head of Company Performance, Research & Advice for the consumer body energywatch.

**Basil Towers – Member****Hesleden Partners – Founder**

Hesleden Partners helps companies build strategic, organisational and behavioural approaches to reputation. Having worked for Burson Marsteller and Shandwick Basil founded Christow Consultants, a corporate communications and reputation consultancy. Hesleden Partners was established in 2005 to provide research and advice to Boards, executive and functional leaders. Basil is a graduate of Exeter University, a Fellow of both the Chartered Institute of Public Relations and the Public Relations Consultants Association and an Associate Fellow of Oxford University's Centre for Corporate Reputation at the Saïd Business School.

**George Mayhew – Member****National Grid, Corporate Affairs**

George joined National Grid in July 2006 and has responsibility for the Company's UK & US Brand, Communications, Public Affairs and CSR activity. He is a member of the National Grid Executive Committee, a Trustee of The EMF Biological Research Trust and on the Board of the National Grid Foundation in the US. He was previously on the Board of the UK Business Council for Sustainable Energy. Prior to that he spent four years as Chief of Staff to Mike Turner, CEO at BAE Systems; two years at MBDA Missile Systems as its Director of Government Affairs and also held a number of other in-house and consultancy positions in the Government Affairs and Communications areas.



Jeremy Nicholson – Member

Director - Energy Intensive Users Group

Director of EIUG since 2000 - campaigns for secure, competitive energy supplies for UK industry. Trained as a civil engineer with the Halcrow group. Spent four years as an economic analyst (demand forecasting & strategic business plans) for a group of French owned water companies in the UK. Board member of IFIEC Europe (the International Federation of Industrial Energy Consumers), Ofgem's Sustainable Development Advisory Group, and a Fellow of the Energy Institute.



Neil Robertson - Member

Chief Executive - Energy & Utility Skills

Energy & Utility Skills (EU Skills) is the Sector Skills Council for the gas, power, waste management and water industries, with the National Skills Academy for Power being a part of the EU Skills Group. Neil has held current role since May 2012 and is passionate about people development across the energy and utilities industries. From December 2008 till 2011 Neil was Chief Executive at British Institute of Innkeeping. Prior to this post Neil was Deputy Director for Skills and Employability – responsible for Government skills targets for basic skills.



Nick Terry - Member

Gas Safe Register

A marketing professional with over 15 years experience. Specialises in marketing strategy, behaviour change, customer journey planning and customer insight & segmentation. Recently, working for Capita, created, developed and promoted the Gas Safe register brand to replace Corgi, ran the main NHS public facing website for the Department of Health, and MOD Recruiting Partnering Project.



Richard Court – Member

National Grid Gas Distribution, Commercial

As head of Commercial, responsibilities include the customer and stakeholder strategy and managing the development of the regulatory and commercial framework for Gas Distribution. Richard is also a Director of Xoserve Ltd and has previously been a Director of National Grid Affordable Warmth Solutions Limited. Prior to this Richard held a number of senior management roles in the commercial side of National Grid's transmission business encompassing both the gas and electricity networks and running the commercial operations of the LNG Storage business.