



## Our success - stakeholder aims & panel vision statement

When we look in the mirror can we say the following?

1. We have driven the embedding of stakeholder engagement in **Behaviours** of National Grid Gas Distribution  
*(Measure - no need to use stakeholder centric anymore)*
2. The Panel will be proud of its output and will feel it has created **uncharted** new ground in stakeholder engagement and driven policy change for the better  
*(Measure – new relationships created and personal reflection)*
3. NG has more **Intelligence** of its stakeholders' requirements, is engaged with a broader set of stakeholder and is making good trade-offs on its relationships/focus  
*(Measure – evidence of value for money trade-offs)*
4. Other organisations will want to **Learn** from what the Panel is doing  
*(Measure –number of enquiries to see what we do)*
5. We can evidence **Demonstrable** better outcomes for stakeholders  
*(Measure –commitments delivered and enhanced from Panel input)*
6. The **Expertise** of the Panel has been used to the maximum point possible to derive better outcomes  
*(Measure –not a talking shop and evidence of linking to action)*
7. **Recognition** that we are the setting the benchmark for the stakeholder engagement.  
*(Measure - Ofgem Stakeholder Engagement Incentive outcomes)*
8. We can demonstrate the **Stakeholder outcomes** that NGGD is aiming to deliver from its stakeholder relationships  
*(Measure –we have strategy for each stakeholder group with clear outcomes)*
9. All Panel members will feel they have personally developed as a result of being part of the Panel and a proactive culture of sharing & collaboration has been created  
*(Measure –Panel member feedback)*

We are **BUILDERS** of a legacy for future stakeholder engagement in NGGD and the industry that is delivering demonstrable **OUTCOMES**

