Appendix 3 – Initial Proposals Response Template

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Q: Do you consider our initial proposals to be reasonable? If you have alternative views, please outline where they differ.

Yes, we believe the initial proposals are generally reasonable. We believe the choice of option 2 to calculate the RAV split gives the most accurate figure and correctly positions the ongoing domestic / I&C rental pricing.

We believe however that National Grid's intention not to install smart meters on PEMS visits and therefore to cease the metering part of PEMS on mandated smart installation is a backward step for customer service. While suppliers may be free to choose alternative service providers this will inevitably result in the need for a second visit to the customer as the initial call would still be to the national gas emergency service.

As SMETS 2 meters will provide full interchangeability and interoperability there would be no need to carry a range of meter types.

Please return your completed response to the following:	
Email	ngm.priceconsult@nationalgrid.com
Post	Commercial and Regulatory Affairs, 35 Homer Road, Solihull, B91 3QJ