

## Shippers

### Participation Requirements

For the network to operate safely and to minimise the risk of a supply emergency, it is necessary for Gas Transporters to have appropriate information about the supply and demand of gas on their part of the network, so that the National Transmission System (NTS) remains in balance.

It is the Shipper's responsibility to provide emergency contact details of their customers through to the Transporter. These contact details will be used by the Transporters to contact affected sites in the event of a Gas Supply Emergency to inform them that they should cease taking gas. This activity is tested within the load shedding element of the annual Network Emergency Co-ordinator (NEC) Assurance Exercise.

Shippers will receive all [NEC Declarations](#) and situation updates during a Network Gas Supply Emergency (NGSE), detailing the emergency situation and stage of emergency. Shippers will also receive the Active Notification System (ANS) messages providing further emergency information.

Shippers will receive the same instructions as the Terminal, LNG and Gas Storage Facilities providing supply direction instructions for information to support DFN/SFN submissions. Notification Form examples can be found on the [National Gas Website](#).

### Stage 1

At Stage 1, if the NEC directs Emergency Specification Gas (ESG) to be admitted on to the NTS, the gas industry (including Shippers) will receive a notification form. A further notification will be issued once ESG is revoked.

### Stage 2

At Stage 2, Shippers will receive notice of cease flow notifications commencing for the NTS directly connected sites, although it is the individual sites' responsibility to contact their Shipper once direction notices have been received.

Shippers may wish to use the activity undertaken during the NEC Assurance Exercise to exercise their own commercial interruption process. Any communications issued as part of this activity must be clearly marked as 'for exercise'.

**Please note:** New DFN/SFN submissions are not required in an exercise.

### Contact

Should you have any queries or require further information regarding any aspect of an NEC Assurance Exercise, please visit the [National Gas Website](#) or get in touch with the National Gas Energy Resilience Team using the contact details provided below:

Email: [gasops.emergencyplanning@nationalgas.com](mailto:gasops.emergencyplanning@nationalgas.com)