



Shaping the Gas Transmission System of the Future: working with you to build our business plans



Introduction to the speakers









Bridget Hartley Gas Transmission RIIO T2 Manager Jenny Pemberton Stakeholder Strategy Manager Jenny Phillips Gas System Operator RIIO2 Manager **Charon Balrey** RIIO2 Stakeholder Manager



Logistics

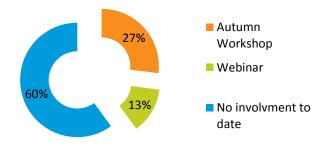
Webinar should last for approximately an hour

All delegates will be placed on mute

Your questions are welcomed via the chat function

Please answer poll questions when prompted

Who has been involved in the 'listen' phase so far?



Please identify which stakeholder group you align yourself with.



Introductions and Logistics **Recap of Listen Phase Co-create Programme Stakeholder Group** Q&A

Our stakeholder engagement approach

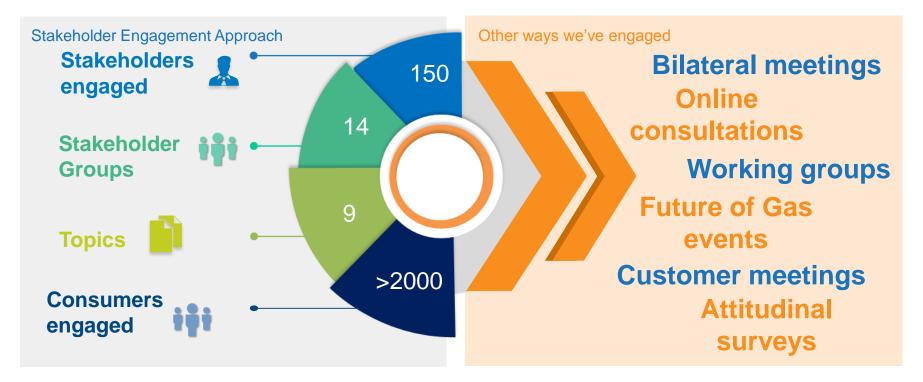


2017/2018

2019 ---- 2020

Shaping the future gas transmission system

We have engaged with stakeholders to ask what they need, value and want in the future.



Your Priorities

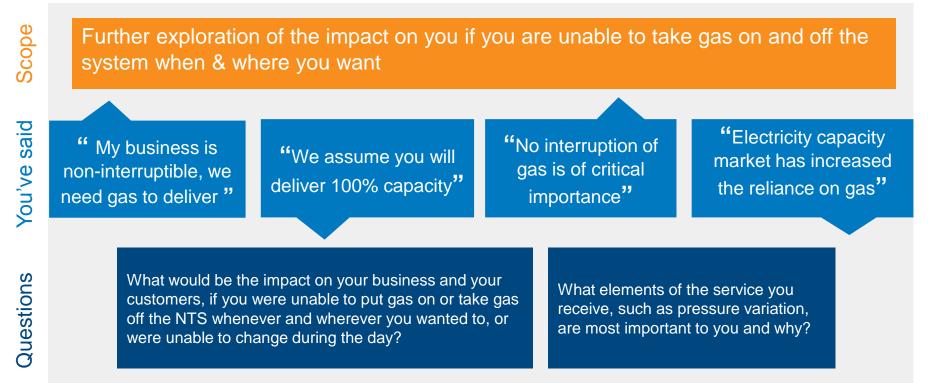




Timeline of engagement

			2019				
	Winter	Spring	Summer	Autumn	Winter		
I want to take ga Transmission sy want	ant to take gas on and off the unsmission system where and when I our business plans our business plans Asset Health investments Tactical national gas transmission and off the curve of Gas Transmission and off the reinforcement Investment programme Customer Service		ssion system				
	formation I need to run nd to know what you do	Gas	ormation Provision s market balancing and capacity systems vices	and			
I want you to fac system of the fu	cilitate the whole energy uture	Gas industry change plan	Whole Innova	e energy system ation			
I want you to lea our communities	ave a positive impact on s and environment	nat	vironmental impacts to the tional gas Transmission system sponsible demolition of assets				
I want to connec System	ect to the Transmission	Facilitating the connections to the national gas Transmission system					
	rotect the Transmission ber and external threats	Protecting the national gas Transmission system from external threats					
I want the gas s	system to be safe	Accidental interference from third partiesDelivering safety compliance					
I want you to be	e efficient and affordable	Outputs, products, incentives and services					

I want to take gas on and off the Transmission system where and when I want



I want all the information I need to run my business and to understand what you do and why

Scope

said

You've

- Operational data and information, in the run up to real time, on the day and shortly after the day
- Provision of Gas Market Balancing & Capacity systems

"The speed of response to industry change is slow" "Performance of the system is unacceptable, slow, too many manual processes, redundant screens and legacy data"

"Better test environment availability" "Improved capability to download data into Excel and better reporting – same capability for entry as exit capacity"

Questions

What information and data do you currently use and how critical is it? What other data, information or services could we provide? What value would it bring to your business? What are the main issues you face when system change is being delivered? What are your top three priorities for us to consider when future system change is delivered?

I want you to care for communities and the environment

Scope

The aim of our engagement is to articulate and discuss how we manage our impact on the environment and the environments impact on us

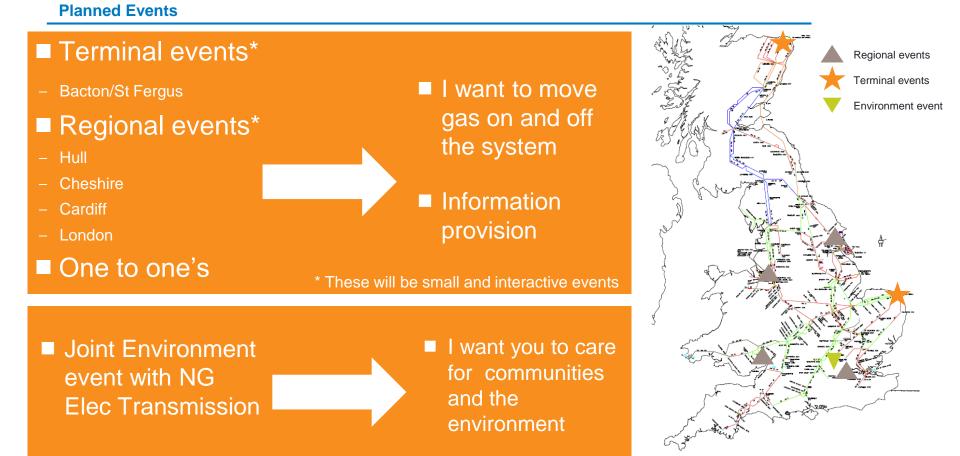
"More general targets around environmental improvements needed" "Industry are prepared to pay for this (environmental investment) but would like to see more granularity on metrics as they cannot interpret them at the moment "

"Environmental outputs and reporting needed to cover wider impacts and simplified" "Articulate the impact of your investment decisions on emissions levels"

Are we currently focusing on the right environmental issues and are we managing our impacts effectively? How embedded should environmental considerations be in our construction/ demolition activities?

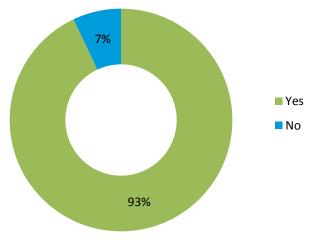
Principles of engagement

- Stakeholders have told us...
- You want to engage with us and welcome the open approach that we are taking
- You have a limited capacity to engage with us
- You don't always find big events useful
- You need us to clearly explain the process of how to get involved
- So we have...
- Looked across the topics to identify opportunities to join things up and minimise the impact on stakeholders by
 - Using webinars where possible
 - Holding one to ones
 - Having events local to you
 - Engaging on relevant topics





Do you feel the proposed engagement approach will give you the opportunity to get involved and have your voice heard?



Introductions and Logistics

Recap of Listen Phase

Co-create Programme

Stakeholder Group

Q&A

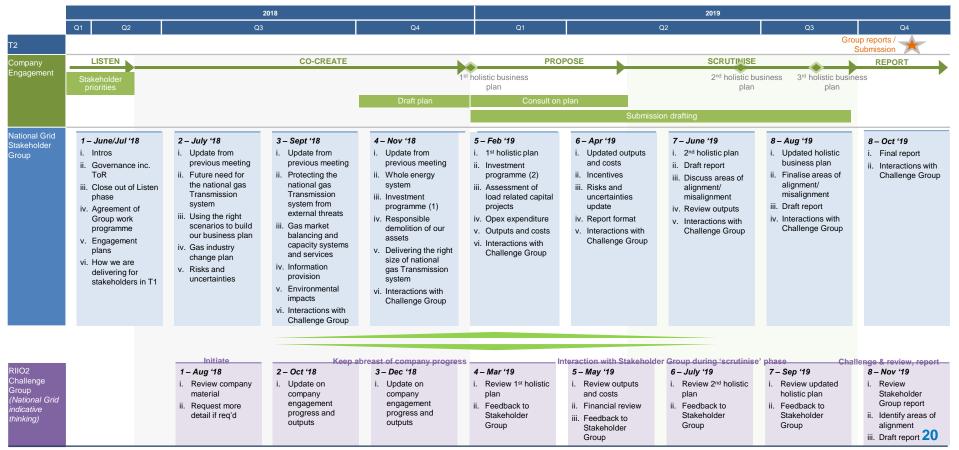


Our stakeholder engagement approach: introducing constructive engagement



19

Draft forward agenda for the Stakeholder Group



Establishing our Stakeholder Group

Membership

The following member types will make up our Stakeholder Group:

- Large energy user
- Large customer
- Small customer
- Distribution network
- Consumer representation
- Public interest
- ESO
- New/alternative business model

All proposed members will be shared with the Stakeholder Group Chair for determination

Remit



- Bring a range of expertise and experience and represent as an individual
- Proactively and positively engage in discussion
- Challenge and review engagement
- Scrutinise Business Plans (outputs, costs, incentives and uncertainty)
- Identify areas of agreement/disagreement and contribute to report
- 5 days every 2 months



- We will circulate these slides and include:
- Survey to understand which topics you are interested in: <u>https://www.surveymonkey.co.uk/r/NGGTRIIO2</u>
- Sign up to an event links available on our website and in follow up email
- Register for regular updates via our website or via survey
- Keep updated via our website: <u>yourenergyfuture.nationalgrid.com</u>
- Contact <u>Jennifer.Pemberton@nationalgrid.com</u>



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Gas Transmission RIIO T2 Manager	Stakeholder Strategy Manager	Gas System Operator RIIO-T2 Manager	RIIO2 Stakeholder Manager

Further info www.yourenergyfuture.nationalgrid.com



Thank You